



Dawid Sendecki <dawid.sendecki@bitbay.net>

Re: AML urgent query - HGC Blacklist

Tal Spielmann <Tal.S@progressplay.com>

11 października 2021 13:01

Do: "office@bitbaypay.com" <office@bitbaypay.com>

CC: "mikolaj.warzecha@bitbaypay.com" <mikolaj.warzecha@bitbaypay.com>, "aleksander.kupczynski@bitbaypay.com" <aleksander.kupczynski@bitbaypay.com>, "dawid.sendecki@bitbay.net" <dawid.sendecki@bitbay.net>, Itai - ProgressPlay <Itai@progressplay.com>, Efrat Kovalio <efrat@progressplay.com>, Sigal Bela Rubin <Sigal@progressplay.com>, Daniela Halciug <Daniela@progressplay.com>, Stefanos Demosthenous <Stefanos@progressplay.com>, George Mouskallis <george.m@progressplay.com>

Dear Sir,

Thank you for your letter dated 7th of October.

We confirm that www.luckyacecasino.com and www.fablecasino.com are ProgressPlay Limited brands, licensed both by the UK Gambling Commission and the Malta Gaming Authority.

We also confirm that since regulation came in force, we do not cater for Greece and do not accept customers from Greece

Like all our brands, www.luckyacecasino.com and www.fablecasino.com are integrated only after approval and licensing by the UK Gambling Commission and the Malta Gaming Authority.

The following measures are in place to ensure that unlicensed traffic attempts to reach our platform we have several protections to block it as per the following:

1. The platform is Geo targeted which means that customers are able to play only from jurisdictions where it is legal for them to do so. Our terms and conditions also specifically invalidate play from customers where it is illegal for that customer to participate in our services.
2. The game providers are integrated only after approval and licensing by the UK Gambling Commission and hence, have IP restrictions in place to ensure that customers are only playing in jurisdictions where it is legal for them to do so. Once again, we confirm that Greece and all the listed countries in your letter are prohibited.

In addition to the above-mentioned precautions, we only process funds through world-wide recognised processing companies that are approved by the UK Gambling Commission and the Malta Gaming Authority and therefore incoming transactions are only accepted from players residing in permitted jurisdictions.

We hope this letter clarifies our intentions and efforts in order to comply with all compliance standards.

Our AML policy and procedures document is attached.

Please let me know if further information is required.

Regards,

Tal Spielmann
Head of Compliance
www.ProgressPlay.com
Email: tal.s@progressplay.com
Skype: [tal.spielmann@outlook.com](https://www.skype.com/people/tal.spielmann@outlook.com)

ProgressPlay



AML_CFT_Fraud management_policy R1.pdf
494K